# **Macye Wall**

linkedin.com/in/macyemwall mmwall2@crimson.ua.edu | 252.202.4831

### **EDUCATION** Bachelor of Science in Commerce and Business Administration, May 2024

The University of Alabama, Tuscaloosa, AL Commerce and Business Administration

GPA: 3.84/4.0 Major: Economics Minor: Philosophy Major GPA: 3.22/4.0

### RELEVANT COURSEWORK

Statistical Data Analysis (ST 260), Fundamentals of Management Information Systems (MIS

200)

## WORK EXPERIENCE UPerk, Tuscaloosa, AL

Barista and Training Assistant, Jan 2022 - Present

- Communicate with customers on a personal level to build strong customer satisfaction
- Train new employees on making coffee, specialty brews and cooking food
- Maintain inventories by replenishing coffee bean supply, stocking coffee brewing equipment and pastries for coffee bar to make workspace clean and efficient

## Ace Hardware & Gifts, Mascoutah, IL

Cashier, May 2020 - Jan 2022

- Completed daily tasks to keep areas clean and organized for maximum efficiency
- Advised customers in creating accounts, navigating new service additions, and promotional offers
- Responded to questions from customers through phone calls and in person to help find a specific sales item

#### The University of Alabama, Tuscaloosa AL

Desk Assistant, Jan 2021 - Dec 2021

- Ensured freshman students were safe and satisfied while living in dormitories
- Answered phone calls and filed reports for students with concerns and complaints regarding room damages and roommates
- Kept front lobby of dormitories clean and presentable for guests to promote university's high regard for students

## VOLUNTEER EXPERIENCE

Bethel United Methodist Church, Tuscaloosa Metro Animal Shelter

HONORS AND ACTIVITIES

University of Alabama Presidential Scholarship

University of Alabama Honors

College

Dean's List Delta Gamma

**SKILLS** Excel, Power Point, Canva